



Warranty Time Period:

The warranty provided herein is a limited lifetime warranty.

Warranty Coverage:

Z-Max guitars are warranted to be free from defects in material and workmanship from the date of purchase to the original owner when purchased from an authorized Z-Max Guitars dealer. Z-Max Guitars will repair or replace, at its option, any Z-Max instrument or part thereof which is found by Z-Max to be defective. Z-Max Guitars reserves the right to use materials regularly utilized at the time of repair in the event that original materials are no longer available. Warranty service requires a copy of the original sales receipt to be presented at the time of service request.

This warranty does NOT cover:

1. Any instrument modified after original shipment from Z-Max Guitars.
2. Any instrument that has been altered or modified in any way.
3. Any instrument that has been damaged due to misuse, neglect or accident.
4. Any instrument that has been subjected to extreme humidity or temperature conditions.
5. The subjective issue of tonal characteristics.
6. Any instrument that has been serviced by unauthorized persons.
7. Shipping damages of any kind.
8. Normal wear and tear (i.e., worn frets, worn machine heads, worn plating, string replacement, scratched pick guards, damage from accessories [straps, etc.], or damages to or discoloration of the instrument finish for any reason).
9. Freight charges to and from the factory or authorized dealer for customer-owned goods.
10. Claims by anyone other than the registered owner.

How to Obtain Warranty Service:

In the event of malfunction of your Z-Max guitar, you should notify your nearest authorized Z-Max Guitars dealer or Z-Max Guitars directly for information and authorization to return the instrument to company headquarters. The dealer or owner must ship the instrument freight and insurance prepaid. No instrument may be returned to Z-Max Guitars without prior return authorization. Service performed by unauthorized persons will void this warranty. When returning an instrument, a copy of the sales receipt establishing proof and time of purchase must be sent with the instrument.

Warranty Limitations and Disclaimers:

Z-Max Guitars' sole and exclusive responsibility shall be as provided under this warranty and UNDER NO CIRCUMSTANCES, SHALL Z-Max

GUITARS BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY IS YOUR EXCLUSIVE REMEDY AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. No person, whether or not an agent, is authorized to make or assume any obligations other than those stated in this warranty. Z-MAX GUITARS SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

Z-Max Guitars
96 West Deans Mill RD.
West Coxsackie, N.Y., 12192
www.zmaxguitars.com

Thank you for choosing Z-Max Guitars
Enjoy your new instrument!